

Terms & Conditions

By doing business with ICM Auto Parts, the customer agrees to the following terms, conditions and indemnities:

- Due to the vast amount of vehicle variations and variation on info supplied by product and vehicle manufacturers and suppliers, ICM Auto Parts unfortunately cannot guarantee 100% accuracy on any product supplied.
ICM Auto Parts's knowledge and advice is limited to information and training received from the suppliers.
- The final responsibility lies with the customer to ensure that the correct part or product was supplied to him, before any fitment or application
(e.g. compare if the part supplied is the same as the one being replaced before installation)
- To honour the manufacturer's warranty, all parts and products must be fitted by a qualified technician.
- 6 Months guarantee on selected parts.
- ICM Auto Parts will not be held responsible for any damages incurred that were caused by the correct or incorrect supply of any oils, additives, parts or products. This is due to the fact that so many variables (like faulty external components or plain ignorance) can cause damage or failure beyond our control.
- No electrical parts that were fitted will be taken back for a credit.
- No product will be taken back for a credit if the packaging has been damaged or is in a non-sellable condition.
- No body panels or lights will be taken back for credit after 7 days of purchase or if it has been supplied correctly.
- No part or product will be taken back for credit without the original invoice.
- No part or product will be taken back for credit after 6 months.